

Mr.  
Martin West

Wengen, 7<sup>th</sup> February 2010

**CONFIRMATION for the DHO – summer-week 2010**

Dear Mr West

We refer to your kind email and thank you for your continuous confidence shown towards the **Sunstar Hotel Wengen\*\*\*\***. It's our pleasure to confirm your reservation as follow:

**Reference:** **DHO – summer-week 2010**

**Date:** 12 – 19 September

**Number of nights:** 7 nights

**Accommodation:** up to 20 rooms, village or valley side  
(upon availability, 10 double, 10 single)  
All rooms have bath/WC or shower/WC, radio, television (cable), telephone, mini-bar, safe and most rooms have a balcony

**Rate:** CHF 1`040.00 per person for 7 nights (special rate)

**This rate includes the following services:**

- Overnight including our copious breakfast buffet
- Our delicious Sunstar 3-course menu for dinner (including salad buffets and dessert buffets on selected days)
- Beverages from the mini-bar (mineral water, soft drinks, juice, beer)
- Use of our spacious swimming pool (17m x 8m) and steam bath (solarium with fee)
- Luggage transport from Wengen station to hotel and back
- VAT, services, visitor's tax
- Up from 7 overnights: a free Sunstar railway ticket for your journey to and from Wengen (for adults only)
- Jungfraubahnen Pass for 6 consecutive days – it entitles the holder to unlimited travel on the route network of the Jungfrau Railways (50% off for Eigergletscher – Jungfraujoch)

**Check-in and Check-out**

We would like to inform you that check-in time is from 3 p.m. and check-out on departure day is until 11 a.m.

**Arrival time**

Please inform us in advance about your exact time of arrival, so that we can pick you up at the railway station in Wengen.

**Business conditions in order of cancellation**

In the case of a cancellation please note our business conditions as follows:

Until 21 days before arrival	free of charge
20 - 7 days before arrival	25% of the arrangement price (max. CHF 100.00 p.p.)
6 - 1 day before arrival	50% of the arrangement price (max. CHF 200.00 p.p.)
Cancellation on arrival day	75% of the arrangement price (max. CHF 300.00 p.p.)
Premature departure	same as cancellation on arrival day, plus drawn benefits

Dear Mr West, the whole team from the **Sunstar Hotel Wengen\*\*\*\*** is already now looking forward to welcoming you and your group to the DHO – summer-week 2010 at our hotel and hope that you will have a safe and pleasant journey.

With kind regards from the Bernese Oberland

**Sunstar Hotel Wengen\*\*\*\***

Bettina Hutmacher  
Reception